

## STANDARDISED PRICE LIST

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

|  |                            |
|--|----------------------------|
| <b>ATTENDED FUNERAL (funeral director's charges only)</b>  | <b>£2231.00</b>            |
| This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation.  |                            |
| Taking care of all necessary legal and administrative arrangements   | <b>£930.00</b>             |
| Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care   | <b>£135.00</b>             |
| Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at the funeral director's branch premises   | <b>£260.00</b>             |
| Providing a suitable coffin – this will be made from Veneered Oak  | <b>£365.00</b>             |
| Viewing of the deceased person for family and friends, by appointment with the funeral director ( <b>where viewing is requested by the customer</b> )  | <b>£1.00</b>               |
| At a date and time you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle                           | <b>£540.00</b>             |
| <b>UNATTENDED FUNERAL</b>  |                            |
| This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself.   |                            |
| <b>Burial (funeral director's charges only)</b>  | <b>£1400.00</b>            |
| <b>Cremation (funeral director's charges plus the cremation fee)<sup>2</sup></b>   | <b>£1814.00</b>            |
| <b>FEES YOU MUST PAY</b>   |                            |
| For an Attended or Unattended burial funeral, the <b>burial fee</b> . <sup>1</sup>   | <b>£490.00 - £625.00</b>   |
| In this local area, the typical cost of the burial fee for local residents is:   | <b>£490.00</b>             |
| For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.   |                            |
| For an Attended cremation funeral, the <b>cremation fee</b> . <sup>2</sup>   | <b>£840.00 - £844.00</b>   |
| In this local area, the typical cost of a cremation for local residents is:  | <b>£844.00</b>             |
| Please discuss any <b>specific religious, belief-based and/or cultural requirements</b> that you have with the funeral director.   |                            |
| <b>ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES</b>   |                            |
| This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them. Examples include:  |                            |
| Additional mileage (price per mile)  | <b>£1.75</b>               |
| Additional transfers of the deceased person's body (e.g. to their home, to a place of worship etc.) (price per transfer)   | <b>£175.00</b>             |
| Collection and delivery of ashes   | <b>£1.00</b>               |
| Embalming  | <b>£125.00</b>             |
| Funeral officiant (e.g. celebrant, minister of religion etc.)  | <b>£199.00 - £225.00</b>   |
| Services supplied outside of normal office hours   | <b>[Prices on request]</b> |
| The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier. |                            |

1. This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave.
2. In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.

# P. R. Bowers & Son

## Funeral Directors

The Chapel of Rest, 2 Methwold Road, Northwold, Thetford, Norfolk IP26 5LN  
Telephone: 01842 827123 Mobile : 07796 780270  
Email: bowersfunerals@yahoo.co.uk  
Website: www.bowersfunerals.co.uk



### **Additional services price list**

|  |              |
|--|--------------|
| Limousine  | £ 200.00     |
| Extra bearers  | £ 40.00 each |
| Service sheets 4 page (per 30)   | £ 90.00      |
| Service sheets 8 page (per 30)   | £ 127.50     |
| Solid oak grave marker   | £ 53.00      |
| Solid oak grave spike  | £ 37.00      |
| Burial of ashes, prepare plot, attendance of funeral director (Mon – Fri & Saturday morning) | £ 95.00      |
| (Saturday pm & Sunday) +   | £ 50.00      |
| Conveyance of deceased to home address or place of worship night before service              | £ 175.00     |
| Grave preparation & backfilling  | £ 335.00     |
| <b>Coffins</b>   |              |
| Oak veneered From  | £ 365.00     |
| Solid Obeche from  | £ 625.00     |
| Solid Oak from   | £ 895.00     |
| Solid Oak panelled from  | £ 925.00     |
| Wicker from  | £ 850.00     |
| Bamboo from  | £ 650.00     |
| <b>Ashes Casket</b>  |              |
| Solid oak ashes casket with name-plate   | £ 102.00     |

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## **Terms & Conditions of Business**

We are a member of the National Association Funeral Directors and subscribe to its current Code of Practice which is available on request. We aim to act in a professional manner and provide a courteous, sensitive and dignified service to you.

### **Estimate & Expenses**

The estimate given to you sets out the service we agree to supply. This estimate is an indication of the charges likely to be incurred on the basis of the information and details supplied at the date of the estimate. If you amend your instructions we will need written confirmation of the changes as we may need to make extra an charge in accordance with the prices on the current price list.

### **Payment Arrangements**

No deposit is required, the funeral account will be issued 14 days after funeral has taken place and is due for payment within 28 days of the of the account date, unless otherwise agreed by us in writing. If you fail to pay in full on the due date we may apply a surcharge of 2%

### **Indemnity**

You are to indemnify us in full and hold us harmless from all expenses and liabilities we may incur (directly or indirectly including finance costs and including legal costs on a full indemnity basis) following any breach by you of your obligation under these terms. This means that you are liable to us for the loses we incur because you do not comply with these terms. For Example we will charge an administration fee where we receive a cheque which is not honoured or instruct debt collection agents to recover funds.

### **Data protection**

Words Shown in *italics* are defined in the Data Protection Act 1998 . We respect the confidential nature of the information given to us and where you provide us with *personal data* we will ensure that the data will be held securely, in confidence and processed for the purpose of carrying out our services. In order to provide our services we may need to pass such data to third parties and those third parties who are performing some of the services for you may contact you directly. Under the Act you have the right to Know what data we hold on you.

### **Cooling off Period**

The consumer contracts (information, Cancellation & additional Charges) Regulations 2013 may give you the right to terminate this agreement in the cooling off period of fourteen days. If you wish the performance of the agreement to which this right applies to commence before the end of the cooling off period you must sign the authority in the form which will be handed to you. In the event that you exercise the right to cancel this contract during the cooling off period you will be required to pay a reasonable amount for goods and services already supplied.

### **Termination**

This agreement may also be terminated before the services are delivered: (1) by us if you fail to honour your obligations under these Terms and (2) by you communicating to us in writing, terminating your instructions. If we or you terminate your instructions you may depending upon the reasons for termination, be asked to pay a reasonable amount based upon the work carried out up to the time your termination is received.

### **Standards of Service**

The National Association of Funeral Directors Code of Practice requires that we provide a high standard and quality service in all aspects. If you have any questions or concerns about the service we provide to you in the first instance with our senior designated person. If this does not resolve your problem to your satisfaction please contact National Association of Funeral Directors through the Funeral Arbitration Scheme (FAS) you can contact the (FAS) at 618 Warwick Road Solihull West Midlands B91 1AA. The (FAS) and how it can be accessed is explained in the leaflet entitled "Your right to put it right" made available to you and on display in our premises.

## **Disclosure of Interests**

- 1: The owner of P. R. Bowers & Son funeral directors is Mr Philip Bowers (Only).
- 2: There is no business or material financial interest in a comparison website.
- 3:
  - a: There has been no material charitable donations to a third party.
  - b: There has been no charitable contribution or payment of gratuity to a third party.
  - c: There has been no material form of payment to a third party that does not relate to a cost incurred or a service provided by the third party on behalf of or to P. R. Bowers & Son funeral directors.

# Mintlyn Crematorium

## Fees and Charges from 1<sup>st</sup> April 2021



### Cremation Fees:

|  |           |
|--|-----------|
| Adult Cremation – including the use of the chapel for a service            | £814      |
| Attended Direct Cremation – no minister, 15mins in chapel, music available | £625      |
| Direct Cremation – Unattended / No Service                                 | £500      |
| Saturday Service   | £1155     |
| Sunday and Public Holidays Service   | £1475     |
| Service for a child (up to their 18 <sup>th</sup> birthday)                | No Charge |
| Cremation of Body Parts  | £100      |

### Miscellaneous Fees:

|   |      |
|---|------|
| Music Fee – either Obitus Music System and/or Resident Organist                         | £30  |
| Use of chapel for Memorial Service  | £169 |
| Additional chapel time  | £169 |
| Duplicate cremation certificate   | £16  |
| Provision of a Crematorium Bearer (Subject to availability and to be booked in advance) | £26  |

### Additional Obitus Audio / Visual Products:

|  |     |
|--|-----|
| Webcast – Watch live   | £30 |
| Webcast – Watch live and up to 28 days                               | £45 |
| Visual Tribute – Simple slideshow of 25 photos                       | £36 |
| Visual Tribute – Professional slideshow of 25 photos played to music | £70 |
| Visual Tribute – Additional 25 photos                                | £22 |
| Visual Tribute – Single holding photo shown throughout service       | £10 |
| Visual Tribute – Family supplied video played during ceremony        | £20 |
| Visual Tribute onto DVD or USB                                       | £25 |
| Visual Tribute – Digital Download                                    | £15 |
| Keepsake of service, onto DVD / USB or Audio CD                      | £50 |
| Additional CD / DVD / USB  | £32 |



## Price List 2021

### Attended Cremation Fees

Fees for hourly slots which include use of chapel with attendant, recorded music and a single photo displayed on tribute screens if desired (Obitus), administration, authorisation of cremation by medical referee, all attendances to coffin after it has been placed on our catafalque, a bio-degradable storage box for ashes and certificate/s of cremation or unwitnessed scattering of ashes in our gardens.

|  |        |
|--|--------|
| <b>Monday-Friday Standard Service</b> - This booking is for a 40 minute service between 10.00am and 4.00pm and includes the time for mourners to leave the chapel                      | £840   |
| <b>Monday-Friday Reduced Fee Service</b> - This booking is for a 25 minute service at 9.15am only and includes the time for mourners to leave the chapel                               | £650   |
| <b>Saturday Service</b> - This booking is for a 40 minute service at 10.00am or 11.00am and includes the time for mourners to leave the chapel   | £1260  |
| <b>Young Person up to 18<sup>th</sup> Birthday</b> - No charge to the family, however the relevant fee above will be claimed by Breckland Crematorium from the Children's Funeral Fund | No Fee |

### Unattended Cremation Fees

Fees include administration, authorisation of cremation by medical referee, all attendances to coffin after it has been placed on our catafalque, a bio-degradable storage box for ashes and certificate/s of cremation or unwitnessed scattering of ashes in our gardens. The attendance of mourners and any type of funeral service is excluded.

|  |      |
|--|------|
| <b>Direct Cremation (out of hours)</b> - for committal before 9am only   | £450 |
| <b>Direct Cremation (during office hours)</b> - Following a service elsewhere<br>Time of committal to be mutually agreed between funeral director and crematorium prior to date of service | £650 |

### Optional Services

|  |      |
|--|------|
| Double Service (Extra time)                                | £245 |
| Provision of bearers (Maximum 2) per bearer                | £25  |
| Hire of Organ (Includes Organist)                          | £30  |
| Webcast - live and available up to 28 days after funeral   | £50  |
| Webcast - live access only                                 | £35  |
| Professional slide show, up to 25 photos played to music   | £80  |
| Simple slide show up to 25 photos                          | £40  |
| Extra photos to either of above (per 25 photos)            | £25  |
| Any additional single photo shown throughout service       | £12  |
| Conversion of family supplied video to play during service | £20  |
| Keepsake recording of the service (Visual and Audio)*      | £58  |
| Keepsake recording of the service (Audio only)*            | £50  |
| Keepsake copy of professional slide show*                  | £28  |
| Additional copies of any keepsake*                         | £28  |

\* Audio can be recorded on to CD or USB. Visual Recordings can be on DVD, Blu-Ray or USB stick. Please indicate your requirements on the Cremation Instructions Form.

### Other Fees

|  |      |
|--|------|
| Cremation of body parts  | £100 |
| Chapel Hire for memorial service   | £400 |
| Certified copy of entry in register  | £25  |
| Customs letter to accompany ashes with tamper proof seal on container<br>Must be ordered before ashes are collected from the crematorium | £25  |



## Cremation Fees effective from 1st June 2021

|  |           |
|--|-----------|
| Adult Cremation Fee (60 minute slots with 40 minute chapel service from 10.00am) | £999      |
| Early Service Fee (8.30, 9.00 & 9.30am)  | £790      |
| Children (18 and under)  | No Charge |
| Direct Cremation Fee*  | £500      |

### Surcharges

|   |      |
|---|------|
| Additional time in Chapel (60 minute slots with 40 minute chapel service)     | £395 |
| Saturday Service (60 minute slots with 40 minute chapel service from 10.00am) | £395 |
| Sunday Service (60 minute slots with 40 minute chapel service from 10.00am)   | £790 |

### The above Cremation Fees include:

- All professional fees relating to the administration and registration of the cremation, in line with statutory requirements.
- The use of our chapel and attendance of our Chapel Assistants on the day of the service.
- The use of our media system for music before, during and after the service. (Please contact the Crematorium Office for details of additional tribute options available)
- The scattering of ashes within our Garden of Remembrance or the preparation of the ashes for their removal, along with a Cremation Certificate. Alternatively we will look after the ashes for a period of up to 2 months before requesting final instructions.
- Use of organ and organist (Not included in Early Service or Direct Cremation)

Cremation Fees include any environmental levy where applicable.

\*Direct Cremation is an unattended service with no mourners present, carried out in accordance with the Westerleigh Direct Cremation policy.

## Contact Us

West Suffolk Cemetery & Crematorium  
Risby, Bury St Edmunds, IP28 6RR  
t: 01284 755118 e: [westsuffolk@westerleighgroup.co.uk](mailto:westsuffolk@westerleighgroup.co.uk)  
[www.westsuffolkcrematorium.co.uk](http://www.westsuffolkcrematorium.co.uk)

## Cremation Fees - *continued*

### Other Fees

|   |      |
|---|------|
| Chapel use only (60 minute slots with 40 minute chapel service) | £395 |
| Witnessed scattering of ashes (Saturday morning)                | £150 |
| Provision of Bearer   | £25  |

### Media Services

|  |  |          |
|--|--|----------|
| Live and on demand webcast (up to 28 days) | A high-quality live webcast, viewed via our supplier's secure, easy-to-use website. (*Please note that the reduced price is valid until further notice and whilst national restrictions remain in place. Please contact the office for the current fee applicable) | £30*/£80 |
| DVD, Blu-ray or USB of service             | A recording of the webcast on a DVD, Blu-ray, USB memory stick or audio CD, and sent in a presentation case.<br>If a Pro Tribute is ordered, the video-style tribute will be added to the DVD  | £60      |
| Additional copy (DVD/Blu-ray/USB)          | For each additional copy of DVD, Blu-ray or USB stick of anything already ordered  | £20      |

### Visual Tribute Services

|   |  |           |
|---|--|-----------|
| Halo Photo  | A complimentary square photo shown throughout the service  | No Charge |
| Single Photo                                      | Additional photo displayed at your time of choosing  | £20       |
| Slide Show  | Up to 25 photos with simple fade transitions, played on a loop or at a time of your choosing                         | £65       |
| Pro Tribute                                       | Up to 25 photos set to music, professionally edited into a video-style tribute, and shown at a time of your choosing | £80       |
| Family-made                                       | Checking and preparation of a video created by you, shown at a time of your choosing                                 | £20       |
| Keepsake copy of visual tribute (DVD/Blu-Ray/USB) | A copy of the visual tribute available on DVD, Blu-ray or USB and sent in a presentation case                        | £25       |
| Downloadable copy of visual tribute               | A copy of the visual tribute available to download from our supplier's website                                       | £12       |

### Variances

|                             |   |     |
|-----------------------------|---|-----|
| Each extra 25 photos        | For each extra 25 photos on a "Slideshow" or "Pro Tribute"  | £25 |
| Additional support services | For any revisions, or major departures from a standard product, including: <ul style="list-style-type: none"> <li>• Additional work/changes on the last working day before the service</li> <li>• Adding video to a Pro Tribute</li> <li>• Adding music, converting or editing files for a Family-made tribute</li> </ul> | £25 |

Please note, we are unable to accept tributes provided to us directly without being processed through our media supplier.

Westerleigh Group undertakes to provide services detailed within this document. It does not guarantee the provision of such services, since circumstances beyond the control of the Group may affect its ability to do so. The information on this document was correct at the time of going to print but may suffer amendment from time to time without prior notice.

## Contact Us

West Suffolk Cemetery & Crematorium  
 Risby, Bury St Edmunds, IP28 6RR  
 t: 01284 755118 e: [westsuffolk@westerleighgroup.co.uk](mailto:westsuffolk@westerleighgroup.co.uk)  
[www.westsuffolkcrematorium.co.uk](http://www.westsuffolkcrematorium.co.uk)